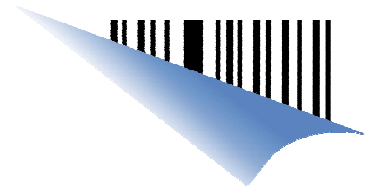




DCS & Labelling Worldwide



Label Gallery Date Problem Patch Installation

Version 20090220-01

© 2009 Sato International Pte Ltd. All rights reserved.

<http://www.satoworldwide.com>

softwaresupport@sato-int.com

SATO Label Gallery is registered trademark of SATO International Pte Ltd Company.

All other trademarks are the property of their respective owners

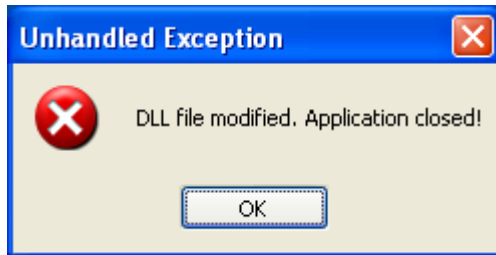
Table of Contents

1 Problem Description	3
2 Installing patch	4
3 Patching the Network Edition	6
3.1 Client	6
4 Developer Edition	7
5 Technical Support	8
6 Additional Info.....	9

1 Problem Description

Label Gallery products include protection, which assures that their components are authentic. As of version 3.1, we included a digital signature to all executable modules and Label Gallery is verifying the validity of the digital signature.

Because the digital signature used to sign Label Gallery executable files expires on April 8th, 2009, this check will fail after this date – **resulting in Label Gallery software NOT running after this date** and you will see the below error.



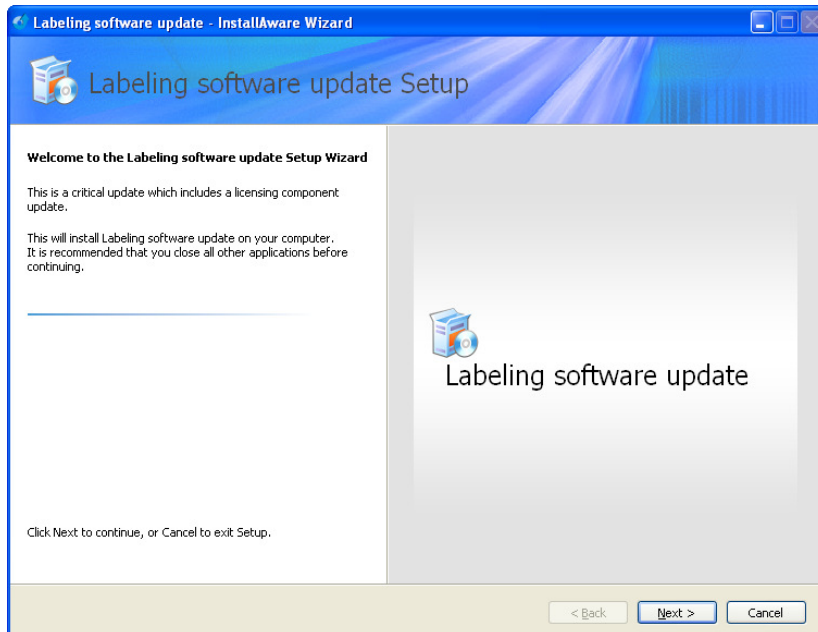
If you are using Label Gallery Easy/Plus/TruePro version of the software or any higher version (Network), this issue concerns you.

This patch updates the software with a component, signed by a new digital signature. Using this patch, the software will run until April 6th, 2012. Until that time, a real upgrade needs to be performed. This is **the recommended solution is upgrade to LG3.2**, which will eliminate the problem completely and permanently.

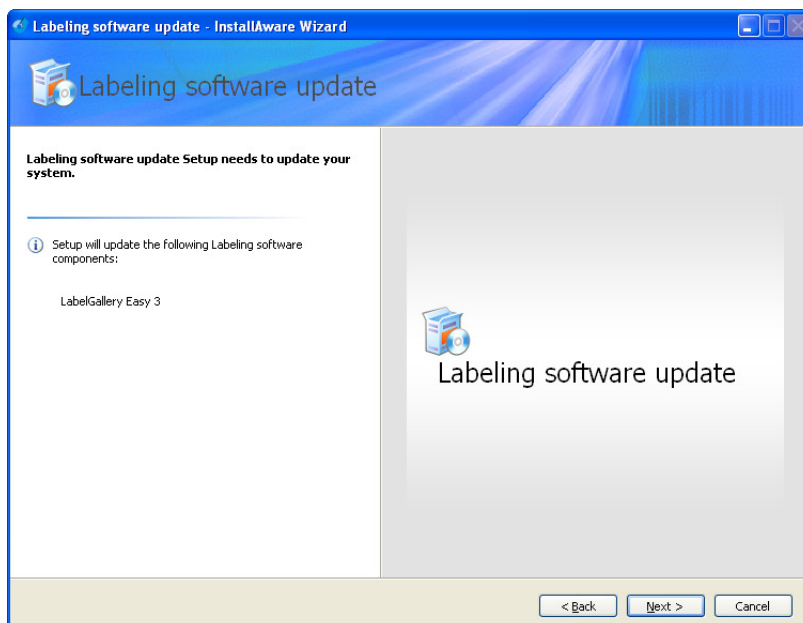
2 Installing patch

Follow these installation steps:

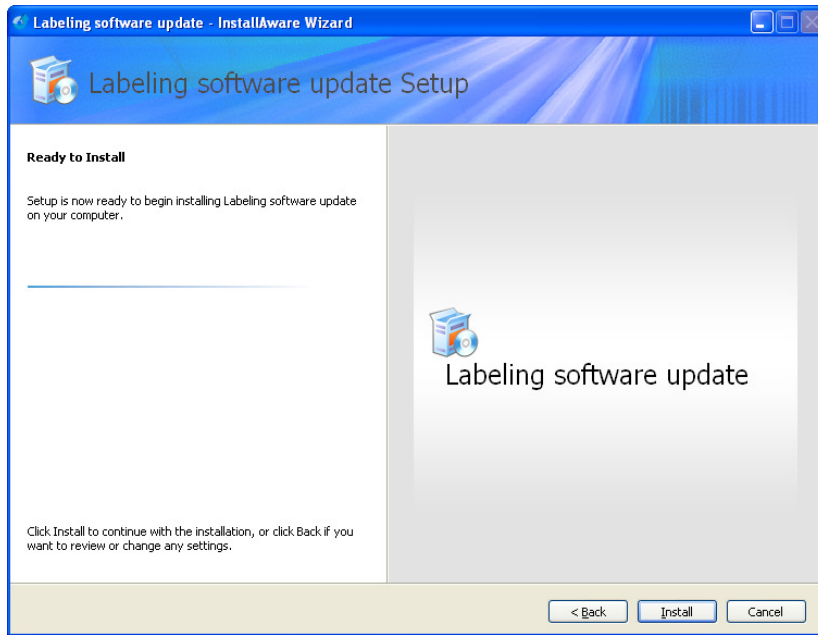
1. Download the installation from the web,
2. Double click on the downloaded file **Labeling software update.exe** to start installation of the Label Gallery patch.
3. Select Next



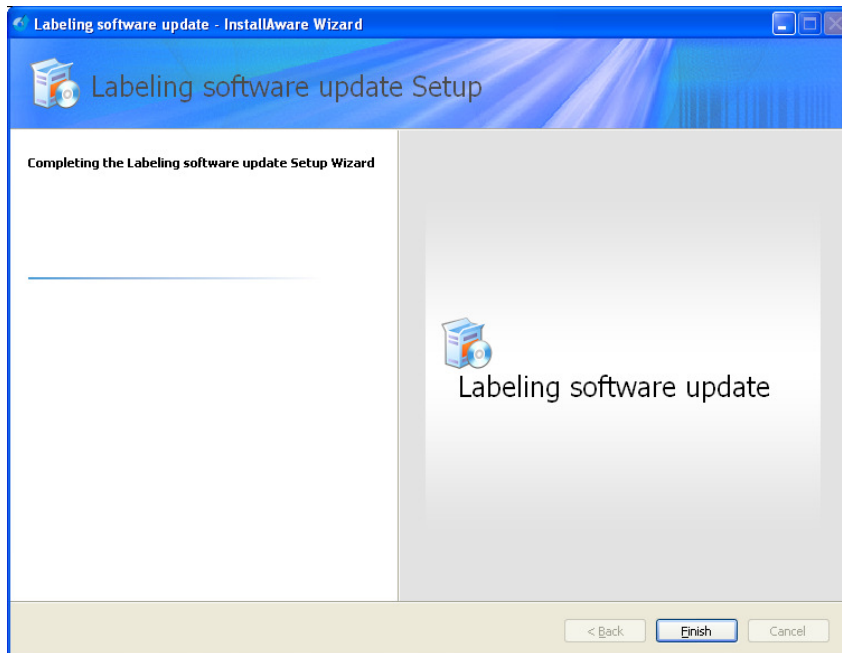
4. Select Next



5. Select Install



6. Select Finish



3 Patching the Network Edition

The Network Edition has a few options in how to perform the patching. A server upgrade is recommended as a long-term solution, but involves slightly more system downtime, which is not acceptable for some users. Therefore a faster client-patch option is available, but requires some consideration as described below.

3.1 Client

1. Patch every client as described in Chp 2 Installing patch.

Note: For new client installation from the server share `\\<server>\<share>\<installation>.exe` performed at a later time will require the application of a patch to the client.

4 Developer Edition

The Developer Series as such is not affected by the digital signature date issue. However, several users of the Developer Series use the Label Gallery Plus for their label design. This designer should be patched as described in Chp 2 Installing Patch.

5 Technical Support

For any issue or question contact your local reseller or SATO technical support
http://www.satoworldwide.com/labelgallery/LG3/support_technical.htm

6 Additional Info

Label Gallery digital signature patch can be executed also on installations where patch is not necessary. With this you can check if your build of Label Gallery needs an update or not.

Patch can be run several times. In case you already have corrected build the patch will inform you with pop-up window and no patch will be applied.